



***UnitedHealth Group – Change Healthcare Cyberattack  
Announcement to Potentially Impacted Individuals***

On February 21, 2024, Change Healthcare (“CHC”), a vendor of Associated Administrators, LLC, experienced a cyberattack and immediately took steps to stop the activity and investigate the extent of the attack. CHC engaged cybersecurity experts and law enforcement to assist in the investigation.

CHC provides services to the Health and Welfare Plan in which you participate, including processing and mailing Explanation of Benefits letters and mailing claims payments. To fulfill these services, your personal data is shared with CHC.

In light of the recent CHC cyberattack, United Health Group (“UHG”), the parent company of CHC, recently announced that their initial analysis of affected data shows that a substantial proportion of the American population may have been affected by this cyberattack. Given the ongoing complexity of the data review, it will likely be several months before UHG will be able to identify which individuals and data were affected.

UHG states that they understand the concern this cyberattack has caused potentially affected individuals, and while they are not able to confirm a breach of any one individual’s information, UHG is offering two years of free credit monitoring and identity protection services to any individual who is concerned that they may be affected by this cyberattack.

If you would like to take advantage of UHG’s free credit monitoring and identity protection services, you can contact UHG’s dedicated call center at **1-866-262-5342** to opt-in. The call center cannot provide any specifics on whether any individual’s data has been impacted. Additional details, including UHG’s recommendations for safeguarding your information, can be found on their website at:

<http://changeybersupport.com/>